

Freedom Mortgage Deploys SpringFour to Offer Borrowers Free Access to Financial Resources Nationwide

Lender connects customers with assistance from more than 20,000 nonprofits and government entities

Chicago, IL – October 12, 2021 – <u>Freedom Mortgage</u>, one of the largest full-service mortgage companies and the top VA and top FHA (government-insured) lender in the U.S., is providing customers who need financial assistance with easy, free access to nonprofit and government resources through <u>SpringFour</u>, a social impact fintech company.

"When emergencies happen, it can be overwhelming and stressful for anyone to pay for their basic needs," said Stanley C. Middleman, Freedom Mortgage founder and CEO. "In addition to fostering homeownership, we believe in helping our customers any way we can. We're pleased to offer our customers an easy-to-use online resource with information and programs that can be life-saving in some cases, such as helping a family find food assistance programs or pay for electricity."

SpringFour's cloud-based self-service financial wellness platform, S4direct, gives Freedom Mortgage borrowers access to resources from more than 20,000 local government and nonprofit entities in 625 cities across the U.S. Assistance is available in 30 different categories, including mortgage assistance programs, financial counseling, utilities savings, and more. With resources updated regularly and a team that has extensive experience in social services, community development, and nonprofit work, SpringFour delivers resources from the most trusted organizations.

Rochelle Gorey, SpringFour co-founder and CEO, said, "We're proud to partner with Freedom Mortgage on helping their customers access much-needed resources especially during these challenging economic times. By putting their customers' and communities' needs first, Freedom Mortgage is showcasing their leadership in the mortgage servicing industry."

Freedom Mortgage customers can learn more and access these resources by visiting www.freedommortgage.com/covid-19/, click on the 'Relief Programs' tab, then on the right click on "Find COVID-19 Relief resources in your area" and enter zip code to find local assistance. Freedom Mortgage borrowers who need assistance with their monthly payments can visit here.

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About SpringFour

SpringFour is an award-winning Certified B Corporation and social impact fintech focused on bringing financial health resources to consumers through innovative call center and direct-to-consumer digital solutions. Trusted by Capital One, BMO Harris Financial Group, M&T Bank, OppFi, Enova, Avant, and more, SpringFour's suite of financial health cloud-based solutions for financial institutions provides vetted financial resources to millions



of customers and enables them to improve cash flow, payment performance, and financial wellness, while institutions experience more customer engagement, better customer service, and improved repayment rates.

In 2020, SpringFour provided American households with more than 3.2 million referrals to 20,000+ local nonprofit and government resources. To learn how SpringFour can benefit your financial institution, visit springfour.com.