



# GROWTH

#### 12,500 resources available

360 cities covered

#### 4,000 agents using s4desktop

## **OUR SOLUTIONS MAKE AN IMPACT**

360,000 families helped this year On average, customers save \$250 per month



42% of customers felt better about their

lender after receiving SpringFour referrals.

Customers are 10% more likely to remain current on their mortgage payment after receiving referrals.

## REFERRALS

**1.2 Million** referrals made this year

8.8 Million referrals since 2005

## **AWARDS & RECOGNITION**





**MetLife Foundation** Inclusion **Finalist** 



## **NEW CATEGORIES**



**Financial** 

Counseling



**FinTech Products** 



**Foreclosure** Counseling

**DISASTER HELP** 

SpringFour subscribers provided over

### 10,000 referrals

to assist victims of hurricane, flooding, and fire.



## CERTIFICATION

We're proud to be a certified women owned business.



## **NEW WEBSITE**

We've launched our new and enhanced company website and added a new tagline to match our committment to partnership.

www.springfour.com

### **LEADERSHIP**

Scott Freeze joined SpringFour as our new COO in May.

Scott brings over 20 years of corporate and loan servicing experience to the team!



## **NEW FEATURED PARTNERSHIPS**











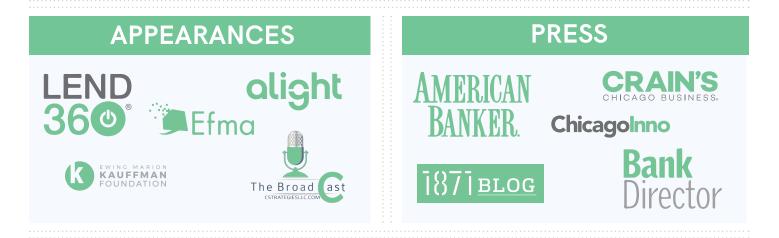
#### Harris Bank

We are excited to take a step forward in enhancing the level of financial support we offer our customers by leveraging SpringFour's resources. We are committed to aiding customers in their journey to achieve and sustain financial stability.

- Erminia (Ernie) Johannson, Group Head, U.S. Personal and Business Banking, BMO Harris Bank

A BMO Harris customer called her bank after falling behind on her loan payments. The agent she spoke with was able to provide SpringFour referrals in a variety of areas to help get her financial life back on track. After following through on these referrals, and catching up on payments, she called BMO Harris back to let them know just how thankful she was. She had never had a financial institution provide help like this before.





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